"Please wait…" Message when viewing PDF File

If you receive the "Please wait…" message shown below when trying to view a PDF form, please follow these instructions.

Here is the message

> # Please wait...
>
> If this message is not eventually replaced by the proper contents of the document, your PDF viewer may not be able to display this type of document.
>
> You can upgrade to the latest version of Adobe Reader for Windows®, Mac, or Linux® by visiting http://www.adobe.com/go/reader_download.
>
> For more assistance with Adobe Reader visit http://www.adobe.com/go/acrreader.
>
> Windows is either a registered trademark or a trademark of Microsoft Corporation in the United States and/or other countries. Mac is a trademark of Apple Inc., registered in the United States and other countries. Linux is the registered trademark of Linus Torvalds in the U.S. and other countries.

If you are receiving this message when trying to view the PDF file, please see the steps below to view the file. The PDF File you are trying to view is more than likely a state issued pdf form and it was created in a manner that is causing the error you are seeing. There is nothing wrong with the form, it is simply your computer or device trying to display a specific type of PDF form that cannot be viewed using the default viewing method set on your computer (usually a browser such as Google Chrome).

To view the file, you will need the free Adobe Acrobat Reader installed on your computer. If you do not have the Adobe Acrobat Reader installed, please download and install the software before proceeding to the next steps. The software can be downloaded on the Adobe website at http://get.adobe.com/reader

Once you have the Adobe software installed on your computer, follow the steps below to download the pdf form file and view it using the Adobe Acrobat Reader software.

1) Download (Save) the PDF file in the email or on a website to your local computer.
2) Using Windows Explorer (File Explorer), go to the location where you saved the file when it was downloaded in the step above. (most systems will download files to the "Downloads" folder by default)
3) Using your mouse, hover over the PDF file name and RIGHT-CLICK your mouse.
4) A menu will be displayed, click on OPEN WITH and choose the Adobe Acrobat Reader DC software.
5) The form should then be displayed in a viewable format.

Best Regards,

The Touch of Class CDS Team